

What is the value of reliable business communications?

For your business it's priceless. How much does your business lose from missed connections? How much would it win with *always on, anywhere access*?

EngageESP™ Hosted IP Telephony connects your communications with your people-Anywhere, Anytime, from Any Device, giving you tools to shape, enable and manage your communications, without the need for complex or expensive equipment.

All your communication needs in one spot

EngageESP™ comes standard with a centralized, IP communications portal. Through this portal you can:

- ✓ Reach out to colleagues using the then-best method of contacting them
- ✓ Route your calls to any preferred phone
- ✓ Integrate real-time presence information among team members
- ✓ Edit account information, reset passwords, make moves/adds/changes (MAC's) without the expensive fees or wasted time of legacy PBX's



FEATURES	Standard	Enhanced	Premium
Fully 911 Compliant	✓	✓	✓
Call Hold/Transfer	✓	✓	✓
Call Logs	✓	✓	✓
Call Restriction	✓	✓	✓
Caller ID (Inbound & Outbound)	✓	✓	✓
DID / DOD /Station to Station	✓	✓	✓
Voicemail	✓	✓	✓
End User Portal	✓	✓	✓
Multi Device Routing	✓	✓	✓
Softphone / Mobile / IP / Home Phone Access	✓	✓	✓
Call Forwarding	✓	✓	✓
Multi-party Conferencing	-	✓	✓
Administrator Portal	-	✓	✓
Company Auto Attendant (optional)	-	✓	✓
Ring Groups	-	✓	✓
Do Not Disturb	-	✓	✓
Unified Messaging	-	✓	✓
Speed Dialing / Last Call Return	-	✓	✓
Online Call Directory	-	✓	✓
Click To Dial	-	✓	✓
Microsoft Outlook Integration	-	✓	✓
Billing (Account) Codes	-	-	✓
Call Park / Pickup	-	-	✓
Microsoft CRM Integration	-	-	✓
Salesforce.com Integration	-	-	✓
On-premise Device (non-telephone) Integration	-	-	✓

With **EngageESP™** enhanced or premium feature sets you may also:

- ✓ Start conference calls with a single dial code from any phone, or a single click from your computer
- ✓ Activate multi-party calls from any phone
- ✓ Enhance any conference call with integrated web conferencing using Microsoft Live Meeting

THE BENEFITS OF UPGRADING

Out of the box **EngageESP™ Hosted VoIP** is a powerful Communications solution, but at the enhanced and premium service levels, or by adding **EngageESP™** Unified Communications, the service can be configured to work with your line of business applications, giving a whole new meaning to the phrase 'real-time'. Through professional services and our partners and our team enable you to get the most out of **EngageESP™**, by connecting disparate business systems into a unified whole.



Contact us today!



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