



COMMERCE

COMMUNICATION

CONTINUITY

E=MC⁴

Wouldn't it be great to avoid problems before they become costly mistakes?

With **ASAP Protect™** from **Engage, Inc.** you have the chance to do just that.

Your systems, software, network and components are monitored 24x7x365 with configurable alerts enabling proactive response when a server, workstation or network device shows the slightest issue. Send requests for response to your team, our team or a 3rd-party as your business procedure dictates.

Relax, safe in the knowledge that **ASAP Protect™** has you covered with proactive resolution instead of only reactive response after the damage is done.

ASAP Protect™ reports on schedule or on demand, delivering supporting data to make decisions that keep your business functioning and under budget, saving you money, time, and anxiety.

Know Thyself

ASAP Protect™ by Engage, Inc. includes an admin portal, giving you real-time insight into each monitored system within your infrastructure. From this site you can track:



FEATURES	Standard	Enhanced	Premium
Customization of Alert Thresholds	✓	✓	✓
Whitelisting and Blacklisting of Application / OS Updates	✓	✓	✓
Asset Tracking	✓	✓	✓
Comprehensive Monitoring of Events/services/Logs/Syslogs	✓	✓	✓
Dashboard/Portal for Centralized Monitoring	✓	✓	✓
Predictive Analysis for Proactive Management	✓	✓	✓
Comprehensive Reporting on Assets / Maintenance Operations	✓	✓	✓
Monitor Desktop Machines on Your Networks	✓	✓	✓
Monitor Attached Network Devices Like Routers and Switches	✓	✓	✓
Monitor Network Printers	✓	✓	✓
Bundled Anti-virus Software	-	✓	✓
Automatic Anti-virus Updates and Maintenance	-	✓	✓
Phone Notification for Critical Alerts	-	✓	✓
Patch Management	-	✓	✓
Secure Remote Admin Access to Servers/Workstations	-	✓	✓
Monitoring-Windows Logs/CPU Activity/Disk/Memory Utilization	-	✓	✓
Baseline Monitoring From Machine Normal Status	-	✓	✓
Monitor Any Device with Onboard MIB	-	✓	✓
Spyware Cleansing & Maintenance	-	✓	✓
Custom Script and Program Monitoring	-	✓	✓
Run Custom Programs or Scripts on Alerts	-	✓	✓
Monitor Web Accessible Databases	-	✓	✓
SMS Alert Notification	-	-	✓
24x7x365 Support for Technical Issues	-	-	✓
End-user Helpdesk to Help Your Customers with IT Issues	-	-	✓

- ✓ The Patch status of all your systems, using our automatic Whitelisting/Blacklisting functions to decide which patches you should apply
- ✓ The status of the virus definitions for any machine on your network
- ✓ Alerts raised by our monitoring software and technicians
- ✓ System performance to the subcomponent and service level, including CPU, Memory, I/O, etc

THE BENEFITS OF UPGRADING

With Enhanced and Premium offerings available, not only can you get constant monitoring, alerting and remediation for major issues but you can gain access to both an end-user helpdesk and system engineers in our network operations center, all ready to assist your staff to handle all types of IT needs. With Engage's reseller partners, rest assured you are covered by local, on-site support as well should it ever be needed.

Contact us today!



Microsoft, Microsoft Dynamics, WebTrends and any other products or services referenced that are not developed or owned by Engage, Inc. are the exclusive property of their respective organizations and included by reference or illustration only