



COMMERCE

COMMUNICATION

CONTINUITY

E=MC⁴

Are all the people, systems and processes in your organization Engaged?

Organizations deploying real-time, unified communication solutions have distinct advantages over those without this source of competitive strength.

Engage Unified Communications™ offering connects people and data with resources regardless of telephony device, enabling integration with the most popular CRM, ERP and line of business applications from industry leading vendors like Microsoft, Salesforce.com, IBM, SAP and others.



SET YOURSELF AND YOUR ORGANIZATION FREE.

GET ENGAGED!

LET US DEMONSTRATE THE BENEFITS WE DELIVER TO OUR CUSTOMERS EACH AND EVERY DAY.

FEATURES	Standard	Enhanced	Premium
Fully 911 Compliant	✓	✓	✓
Enterprise User Presence	✓	✓	✓
User Web Portal	✓	✓	✓
User Voice Portal	✓	✓	✓
Device Presence by Media Type (IM, Voice, etc.)	✓	✓	✓
Conferencing	✓	✓	✓
Presence Based Rules	✓	✓	✓
Telephone Based Email / Calendar / Contact I	✓	✓	✓
Unified Messaging	✓	✓	✓
Microsoft Outlook Integration	✓	✓	✓
Self-Service Caller Portal	✓	✓	✓
Voicemail	✓	✓	✓
Join Scheduled Conference Call	✓	✓	✓
SIP Handset Compatibility	✓	✓	✓
Microsoft Office Communicator SIP Softphone	✓	✓	✓
Add Third Party Numbers, devices (cell / home phone, etc.)	✓	✓	✓
Personal Auto-Attendant / Digital Assistant	✓	✓	✓
Request a Meeting Time	✓	✓	✓
Multi-Party Conferencing	-	✓	✓
Desktop Fax	-	✓	✓
Access Documents	-	✓	✓
Instant Conferencing / Participant Add / Drop Roster	-	✓	✓
Microsoft CRM / Dynamics Integration	-	✓	✓
Company Auto-Attendant / IVR	-	✓	✓
SalesForce.com Integration	-	-	✓
Web Conferencing (Live Meeting / Webex)	-	-	✓
One Click Conference Call to Web Conference (Live Meeting)	-	-	✓

EngageESP Unified Communications™, delivers enhanced capabilities when integrated with line of business applications like DynamicsGP, CRM, RMS **ASAP.Net™** Commerce and ASAP Continuity solutions; delivering seamless workflow, integrated analytics and VoIP/Unified Communications via secure online services.



Engage, Incorporated, a Microsoft Gold Certified ISV partner, delivering integrated on premise and SaaS (software as a service) offerings extending and integrating line of business software products.

Microsoft
GOLD CERTIFIED

Partner

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