



COMMERCE

COMMUNICATION

CONTINUITY

E=MC⁴™

Excellence in Care, Delivery and Operations

Healthcare services are no longer only confined within the walls of hospitals, traditional clinics nor doctors' offices. With a rapidly changing, growing and aging population has come the need for more mobile, connected and independent healthcare services to follow suit. Healthcare services are starting to follow patients when and where they need it: community clinics, speciality pharmacy and ad hoc services on private and corporate premises, outpatient-style facilities and in-home care for those determined to "age in place" with their own independent lifestyles. Add these services to those of a traditional patient or practice service model, and their information needs and connectivity can become an administrative nightmare.

With Engage's **CliniCARE™** solution accelerator, ancillary healthcare operations are now enabled with the same visibility, operational ease and delivery capabilities as if the patients were housed within their existing facility. **CliniCARE™** tracks information such as relevant patient data, services requested and rendered, staff tracking and certification, and billing payer needs based on your unique operating structure.

Best of all, **CliniCARE™** securely enables data for your partners, clinical staff and clients securely via the web, telephone, or other health-care appropriate environment. Using the solution accelerator, the EngageESP platform, and built-in portal pages, **CliniCARE™** is able to speed service delivery, provide self-service and management options, and reduce the volume of calls and staff time for administrative needs, enabling you to focus on the delivery of care.



Moving Together

Engage **CliniCARE™** also offers integrates with popular third party systems for document scanning, electronic billing, Medicare and online shipping services, eliminating a large portion of your data entry costs while streamlining business processes.

With the EngageESP platform and the **CliniCARE™** solution accelerator a single application gives you a 360 degree view into the heart of your business.

FEATURES

- ▶▶ Custom built to fit the details of your business
- ▶▶ Can integrate with a variety of accounting, billing, and document processing systems
- ▶▶ Built in CRM and marketing from the Microsoft Dynamics platform
- ▶▶ Track all phone calls, emails, and tasks in a single application
- ▶▶ Add and revise your service catalog, see changes immediately online
- ▶▶ Staff can check-in and check-out of a clinic via standard cell phone
- ▶▶ Automated reminder messaging via phone or email
- ▶▶ Field level security to ensure HIPAA compliance
- ▶▶ Can be integrated with Fed-Ex or UPS shipping for package tracking
- ▶▶ Staffing Agencies can self manage via the web
- ▶▶ Patient's can create appointments online

- ✓ Quickly create healthcare events offering a variety of products and services
- ✓ Track staffing for each clinic, ensuring adequate and certified resources are gathered
- ✓ Streamline interaction with staffing agencies, via online staffing
- ✓ Enable customer self-service sign up for clinics online, making scheduling easier

Made to Order

Don't be satisfied with a cookie cutter application from a box. Engage's platform and accelerator approach means your software fits your needs. We take the time to talk with you, analyze your exact business needs, and leverage skills and processes you already have. Instead of software "fast food," you get a product "made to order" all on a budget you can afford. With per-user/per-month licensing available, pay for what you need, when you need it, keeping your capital for something else equally critical for care.

Contact us today!

